



Position: Mutuel Seller (Racetrack Cashier)
Department: Mutuels
Reports To: Mutuel Manager

OVERVIEW

To produce wagers from a specialized terminal upon the request of the racing patrons and to provide racing knowledge to new patrons.

JOB RESPONSIBILITIES

- Sell wagers to patrons and cash winning tickets
- Operate a specialized computer terminal
- Provide racing knowledge to new patrons and help promote a fun experience
- Handle, balance and deposit large sums of money nightly
- Work closely with fellow employees
- Understand and adhere to all procedures, and follow all RCR's protocols and standards to provide excellent customer service
- Handle any concerns, problems, and complaints that occur and seek guidance from the manager when required
- Complete all assigned tasks and duties requested by manager and help out team as needed

ATTRIBUTES

- Applies excellent customer service skills and able to deal with a gambling clientele
- Strong communication skills in both official languages, and able to hear, understand and respond to guests in a loud environment
- Operate a computer system and enter information accurately, in a timely fashion
- Perform basic math functions
- Demonstrates good work ethic being mature, reliable, punctual, with a positive attitude and enthusiastic behavior
- Must be 19 years of age or older
- Must be able to stand for long periods of time while working on a terminal
- Previous Mutuel Selling experience or other relevant experience, an asset

Full training provided by RCR

TO APPLY: SUBMIT YOUR RESUME TO ONE OF THE FOLLOWING AND INDICATE DESIRED POSITION

Email: careers@rcr.net in a .doc or .pdf format.

Fax: 613-822-1586

Mail: HR Department, 4837 Albion Road, Ottawa, Ontario, K1X 1A3